

ZIMBABWE FLIGHT CENTRE ACADEMY (PVT)LTD 93 8th street,GWERU

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We provide a comprehensive range of cabin crew training programs to meet the requirements for cabin crew professionals today. Our training programs are designed to ensure that continuous attention is given to the safety of passengers and that all crewmembers are prepared to handle procedures and address unforeseen circumstances.

WE OFFER THE FOLLOWING COURSES:

- ❖ PILOT TRAINING
- ❖ CABIN CREW TRAINING
- ❖ GROUND -HANDLING TRAINING
- ❖ CUSTOMER SERVICE TRAINING
- ❖ AVIATION SYMPOSIUMS

BELOW WE OUTLINE THESE PROGRAMS IN
DETAIL,ALTERNATIVELY YOU CAN VISIT OUR WEBSITE
www.zfca.co.zw.



PILOT TRAINING

Private Pilot Licence

This qualification allows you to be Pilot in Command (PIC) of an aircraft and to carry passengers. This enables you to make all decisions pertaining to planning and executing a flight, during daylight hours, and in clear weather. Additional qualifications are required to fly at night and in cloudy conditions. You may not, however, receive remuneration for your flying activities. This licence is required even if your ultimate goal is to become a Commercial Pilot, as it allows you to accumulate the relevant experience that is essential for any advanced qualifications.

Requirements for the issue of a Private Pilot's Licence (PPL):

Pilot Training Courses

Ground School

ZIMBABWE FLIGHT CENTRE ACADEMY/Airborne Aviation offers a ground school that meets the standards of both ICAO and the South African Civil Aviation Authority. With innovative presentations that are constantly updated and qualified instructors, you can rest assured knowing that your aircraft theoretical knowledge will be of a high standard – making you a safer more professional pilot.

There are two ground schools that you can join.

For the person who wishes to take to the skies for the first time in order to obtain your PPL or Private Pilot Licence (Aeroplane), we offer:

Air Law for the Private Pilot: Air Law provides order in the skies. What makes Air Law such a fascinating subject is that differs from state to state.

1. **Human Performance and Limitations:** It is estimated that 75% of all accidents can be attributed to less than optimum human performance. This fact alone has created a need for a pilot to understand ones body and the factors that affect him/her. This understanding allows us to reduce the possibility of accidents resulting from pilot error.
2. **Principles of Flight:** This is the how and why an aircraft flies and the factors that affect it.
3. **Aircraft General:** How does the engine work, the various components and the structure of the aircraft.

4. **Meteorology:** Is the study of weather and its phenomena. As a pilot, we need to understand the atmosphere that we are flying through.
5. **Flight Planning:** Flight planning forms an essential part of every flight. It ensures the aircraft is in its limits, it will have sufficient runway to take-off from and land on, you can find the most efficient cruise performance and plan climbs and descents accurately.
6. **Navigation:** Allows you to fly from point A to B, both accurately and safely, learn how to read maps and navigate through the skies you fly through.
7. **Restricted Radio Course:** Good radio procedures are essential. Not only do they help to streamline air traffic, they are essential to the safety of aircraft. It is an absolute necessity that pilots understand the air traffic system and are able to work smoothly within it.

For the person who wishes to improve his/her ability and advance to a Commercial Licence with an Instrument Rating:

Radio Aids: Is the theory behind the use and operation of various navigational beacons.

1. **Meteorology:** A more in-depth study of the weather based on what you learnt during your PPL Training.
2. **Air Law and Operations:** The law that governs the sky and the various procedures an instrument rated pilot has to follow.
3. **Aircraft General:** Is the study of the aircraft airframes, electrical systems and principles of flight
4. **Flight Planning:** To be able to prepare adequately for an IFR flight
5. **Instruments:** The theory behind the instrumentation in an aircraft and its method of operation
6. **Human Performance and Limitations:** Looking at how the human body and mind react and respond in various circumstances.
7. **Navigation:** Is more advanced, by incorporating further distances.

Private Pilot License (PPL)

Syllabus:

Course consists of a minimum 45 hours of ground training and a minimum of 40 hours of flight training on Cessna 152 and 172 Aircraft. An average student takes about 45 to 50 hours of flight training. Out of the required minimum of 45 hours, the student must have completed at least:

- 30 hours of dual instruction with a Flight Instructor

- 15 hours of solo flight

Requirements:

- The student must 17 years or older
- High school or equivalent as a minimum education
- Good command of the English language.
- Have to passed the theoretical knowledge examinations.
- Class II Medical certificate by a South African CAA.

Commercial Pilot Licence (CPL)

Aim of the Course

The aim of the CPL course is to train pilots to the level of proficiency necessary to enable the pilot to fly for compensation or hire. This will include flying people, cargo, or in a variety of other capacities.

Requirements:

- High school or equivalent as a minimum education
- Good command of the English language
- Minimum age 17 year to enroll for the course and 18 years to obtain a licence
- Class I Medical certificate by a South Africa CAA physician
- A total of 200 hours flight time consisting of:
 - Not more than 20 hours in an Flight Simulator
 - 100 hours as PIC (pilot in command)
 - 20 hours of Cross-Country as PIC (pilot in command)
 - 5 hours of Night Flying as PIC (pilot in command)
 - 5 hours in an advance airplane (Adjustable flaps, retractable undercarriage and variable pitch)
 - 20 Hours of Instrument Instruction

Instrument Rating (IR)

The Instrument Rating gives the ability to control the aircraft without reference to the ground or horizon, using flight and navigation instruments. This is required of the professional pilot who must be able to demonstrate proficiency in instrument flying regardless of the type of aircraft they fly. Instrument training is among the most challenging and satisfying parts of the program.

The Instrument Rating is generally done in conjunction with the CPL. Therefore, the higher requirements listed apply:

- Hold a valid Night Rating;
- 50 Hours of Cross-Country as PIC;
- 40 Hours Instrument Instruction
- In the case of Multi-Engine Rating, at least 5 hours of instrument instruction will be in a Multi-Engine.

Air Transport Pilot License (ATPL)

Aim of the Course

The aim of the Frozen ATPL (A) integrated course is to train pilots to the level of proficiency necessary to enable them to operate as co-pilot on multi-pilot, multi-engine aeroplanes in commercial air transportation. It is an ab-initio course (no previous flying experience is required). The ATP License is “frozen” until the pilot reaches 1,500 hours of flying experience, of which 500 must be in multi-crew transport aircraft.

Syllabus of the Course

Theoretical Knowledge: 900 hours

Flying Training: 200 hours (Minimum)

Duration of the Course: 70 weeks (Minimum)

Structure of the Course

The frozen ATPL course is a full time training program, with the theory consisting of Computer Based Training and classroom training. The aim of the ground school is to equip prospective pilots with aviation theory in order to retain and apply this knowledge in flying. The theoretical knowledge syllabus of the frozen ATPL (A) Integrated course covers the following subjects:

- Instrument
- Aircraft General Knowledge
- Meteorology
- Principle of Flights
- General Navigation
- Radio Navigation
- Human Performance
- Air Law
- Operational Procedures
- Flight Performance
- Mass & Balance
- Aeroplane Performance
- VFR Communication
- IFR Communication

Entry Requirements

- SACAA Class 1 Medical Certificate
- Minimum 17 years of age (18 years at the time of license issue)
- High School Grade 12 or equivalent and demonstrate a good understanding of Mathematics and Physics
- Proficiency in English is expected – ICAO Level 3 before commencing the course and ICAO Level 4 at license issue

.BEFORE YOU REGISTER PLEASE GO THROUGH SOME OF OUR FREQUENTLY ASKED QUESTIONS BELOW, THEN AFTER, IF SATISFIED PROCEED WITH REGISTRATION ON THE FORM BELOW THE F.A.Qs.

What is a Discovery Flight?

A Discovery Flight is a flight of approximately 30-40 minutes, intended to familiarize you with the airplane, the airport, and with the flying environment. During most Discovery Flights, the student sits in the left seat, and the instructor allows the student to fly for a majority of the flight. Interested? Schedule a Discovery Flight! What are the basic requirements to become

a pilot?

The answer to this question has many parts:

- You must be able to read, speak, write, and understand the English Language.
- You must submit to a physical and hold at least a class 1 medical certificate.
- You must be 16 years old to obtain your student pilot license and to solo.
- You must be 17 years old to obtain your private pilot license
- Your total flying time must be at least 45 hours.
- Of the 45 hours at least 10 hours must be solo flight time
- Of the 10 hours solo at least 5 hours must be cross-country (flying from one airport to another at least 50 nautical miles away)
- You must pass the SACAA Private Pilot written exam.
- You must pass the Private Pilot Oral and Practical (Flying) Exam. Is there an age limit for obtaining a Private Pilot rating?

The SACAA require an individual to be at least 16 years of age to operate an aircraft solo, and 17 years of age to obtain a Private Pilot certificate. There is not an age limitation on beginning flight lessons with a certified flight instructor. There is no maximum age for acquiring a private pilot certificate. Once someone gets this certificate, they may exercise the privileges of that certificate as long as they continue to get a medical certificate and a biannual flight review.

What is a medical certificate / student license?

Every pilot must obtain a medical certificate in order to exercise the privileges of their pilot's license—there are three classes of medical certificates, 1st class medical (most stringent), good for six months, and required for use with an Airline Transport rating), 2nd class medical (good for one year and required for use with a Commercial rating), and 3rd class medical (good for three years if you are under 40, two years if 40 or older). Your medical certificate also acts as a student license while you are in training.

How do I obtain my Student License – Third Class Medical Certificate?

We will provide you a list of SACAA certified physicians who serve as flight medical examiners. Your medical certificate will also serve as your student pilot license.

How soon until I actually fly the plane?

Immediately! You will be in the left seat from the first moment on. Your first lesson will include takeoff, controlling the airplane, discovering how much fun flying is and landing. These are all done with the instructor's assistance, but make no mistake about it, we want you to be in control. How many hours do I have to fly before I fly solo?

There is no requirement for hours before solo. This is based on the judgment of one's instructor. However; the time is dependent upon you. If you fly every day you will become proficient quicker. Some students solo between eight and fifteen hours. If you fly two to three times a week you can conceivably solo in that range. Others take more time.

How long will it take to earn my pilots certificate?

Training time is dependent upon you. Your time, budget and desire to learn are the key determinants of the length of time and your success. You will need a minimum of 40 hours flying time, so one can earn a pilots license in a month if they fly every day. Some students become licensed pilots in the matter of a few months. If you fly two times a week you can conceivably earn your license in five months or less. Others take more time, even a year or more if they desire.

Can I bring a friend or significant other on some lessons?

Yes, on some lessons but always with your instructor. It is nice to bring someone especially cross countries. You can never fly Solo with a passenger until you earn your certificate.

Can I learn to fly in my own plane?

Of course! Our goal is to help you be comfortable, no matter what airplane you're in. Do I need to be a pilot to purchase a plane? No, anyone can purchase an aircraft. If you do plan on purchasing a plane, ask us! We happily will help make sure that the plane is in good condition.

What is the cost to become a pilot?

Flight time and professional instruction are cheaper than you think. We try to make it affordable for most people. We have a special program for financing that is tailored to earning pilot certificates, so there may even be an opportunity to finance your training time. We can help you work out a budget and training schedule to fit your needs.

For our prices, please send quote request to

accounts@zfa.co.zw or call us on +2638644264900.

What financing options are available for international students?

Generally, there are several options available for flight training. We recommend a system that gives you a line of credit and you borrow as you go. Using financing you will be able to fly more often and get your license in minimum time thus saving money. Come in and we will be glad to provide you with the details.

Does the financing apply only to obtaining a Private Pilot rating?

No. Financing is usually available to obtain a Private rating all the way through Instrument, Commercial and Multi-Engine and Flight Instructor rating. If I live outside the SADC REGION, what is required for me to train in the US?

Generally the flight instructors and students must be SACAA approved. Our instructors are. More specifically it is recommended to visit sites, such as www.sacaa.co.za, where requirements for foreign citizens are posted. Once in the SOUTH AFRICA, the training requirements for a citizen of another country are the same as for a ZIMBABWEAN & SOUTH AFRICAN citizen



CABIN CREW TRAINING

ZIMBABWE FLIGHT CENTRE ACADEMY (PVT)LTD and Future Flyers are an Authorized Training Organization (ATO) of the South

African Civil Aviation Authority CAA/0331. The company originated in 2002 and is the only ATO with three branches in South Africa and

administration office in Gweru Zimbabwe. The head office is situated in Jetpark, Kempton Park with an office in Tygervalley, Cape Town.

Future Flyers is the leading private ATO in South Africa and provides training for various airlines and private candidates on all criteria as

stipulated by the CAA. We are the official ATO for Inter Air South Africa and Eastern Sky Jets in Dubai .

All instructors are current qualified Flight Attendants with more than 30 years collective experience and four designated examiners to

oversee all training and ensure absolute quality during training.

We are proud to state that we are an ATO that provide Initial candidates with all the necessary criteria to become a Flight Attendant and to

assist current license holders with the regulated annual training to validate their licenses.

All training manuals, training syllabus and lesson plans are CAA approved with up to date training methods and equipment which in return

ensure a high employment success rate at various airlines for students.

Future Flyers is TETA accredited and a registered level 4 BEE company

Future Flyers is accredited to conduct the following training:

Safety Emergency Procedures

Aviation Medicine with Automatic External Defibrillator (AED)

Dangerous Goods

Ditching

Fire Fighting

Slide Jumps (Evacuation)

Aircraft Specific for: Boeing 727-100 & 200, Boeing 737-200, B737-800, DC-9, Convair, Embraer 120

Pilot SEPT

CRM

Train the Trainer instructors course

F30

Information regarding the Flight Attendant Course

Duration

6 Weeks Monday to Friday – 09:00 – 15:00

Subjects to be completed

1. Medical:

Each student applying for a flight attendants licence at the Civil Aviation Authority of South Africa (CAA) must undergo an aviation medical examination with a CAA approved aviation doctor. This examination includes urine tests, eyesight and hearing test, chest x-rays, lung function and an ECG.

2. SEPT:

Safety Emergency Procedures Training deals with all possible emergencies onboard an aircraft. This includes flight attendant training requirements, standard operating procedures, theory of flight, security, emergency procedures and equipment, as well as Aircraft type ratings.

Modules to be covered: Introduction to Flight Attendant career

Aviation General

Safety Policy

Aircraft Specifics

Emergency Equipment

3. AVMED:

Aviation medicine training will enable you to save the life of a passenger should medical emergencies occur. This subject deals with

accident injuries such as burns, fractures and medical situations like heart attacks, strokes, epilepsy, and asthma.

Modules to be covered: CPR & AED

Foreign body airway obstruction Medical Emergencies

Injury emergencies Environmental Emergencies Oxygen administration

Cabin Crew responsibilities

Crew health & Medical Fitness

Onboard Medical Equipment

Effects of high altitude flying

Basic anatomy & Physiology

4. Ditching:

The use of flotation devices e.g. life rafts and jackets after an emergency landing on water is completed during this exercise.

5. Dangerous Goods:

Limitations and safe carriage of such items

6. Fire Fighting:

Practical fire fighting exercises in an approved fire trainer.

7. Evacuation:

Practical evacuation from aircraft with slides

8. Licensing:

On completion of the course at Future Flyers Training Academy successful students must pass the CAA exam at the offices in Midrand or

Cape Town to obtain a valid cabin crew licence, which allows them to operate on South African registered aircraft.

Future Flyers Training Academy exams and re-writes:

All students must pass a written exam after every module with 90%. Should a student fail with less than 10 % of the pass mark, one

re-write will be granted. Should they fail for the second time the module must be repeated at the students own cost.

Also included:

Interviewing skills and CV compilations for airlines is covered during Passenger Service Training (PST).

Study Material:

All study material will be supplied by Future Flyers Training Academy.

Criteria for suitable candidates

Between 18 and 35

Matriculated/English at O'level

Able to swim

Presentable (height and weight in proportion.)

Able to converse in English

Well groomed

Minimum height 1,56m

Cost:

To say thank you to all loyal customers and their families and as appreciation for ongoing support that we have received during 2016, we

are extending our birthday celebration for another 12 months!

In 2018 Future Flyers Johannesburg will once again be doing the giving and will continue to make dreams come true with the great 2018

discounted rate of only R18 000.00 to all 2018 students! Don't miss out on this great offer that will allow successful candidates

entry into

the ever expanding Aviation industry where you can live your dream, travel and become independent.

A 50% deposit is payable prior to commencement of the course and the balance must be paid within 30 days after commencement. The

final combined exam will not be allowed prior to the settlement of the outstanding course fees. This is to ensure that licensing can be

booked at the CAA prior to expiry of the required skills test and for peace of mind regarding legitimacy.

Redo module: Failure with less than 80% or failure of re-write R3850-00 per module.

All prices include VAT

Payment methods: EFT, Cash or cash cheques.

Important information

Future Flyers is a training academy for future cabin crew in South Africa and although we will assist all students as much as possible to

secure a position at an airline we are not a placement agency and do not guarantee employment to any student.

These are questions that you should ask training organizations before enrolling

- Is the facility accredited with the CAA and the approval number?
- Does the course include the DD50 Medical, CAA Licensing and all the mentioned practical components?
- Do you have the actual license and not just certificates in hand after completion of the said course?
- Is the aircraft rating relevant to a scheduled commercial airline?
- Are all practical exercises conducted in an environment relevant to the aviation industry?

CAA contact for legitimacy: Cabin safety inspection department 011- 545 1000

FUTURE FLYERS TRAINING ACADEMY

RULES AND REGULATIONS

Students

- All students to behave in orderly fashion.
- No cellular telephones will be allowed during lectures.
- No eating, drinking, smoking or other refreshments will be allowed during lectures.
- No firearms or self-defence weapons of any kind will be allowed on any of the premises used for lectures.
- All students will treat others with the proper respect.
- All students must wear proper non-revealing clothes or uniform as instructed by Future Flyers or instructors employed by

Future

Flyers.

- Students are responsible for their own lunch or refreshments during lunch break.

- Late arrival at class will not be tolerated

Class times frames and absenteeism

- Classes will be from Monday to Friday 09h00 to 15h00
- Due to availability of premises or training equipment, such as aircraft etc., some lectures may be over a weekend or after hours.

Students will be notified in advance of such arrangements.

- Should a student be absent for more than one day, the student might be requested to re-do the whole module.
- Should a student be absent for one day or less, it will be the student's own responsibility to familiarise themselves with the days work.

- 100% attendance is required to complete AVMED.

- Should a student be absent during practical exercises the student must complete that specific criteria with a next group and will not be allowed to write the CAA license.

Exams and pass marks

- All subjects must be passed with the expected criteria in order to be successful.
- A class test can be expected at anytime during the course on discretion of the instructor to evaluate a student's progress.
- A written exam must be passed after every module with 90%.
- A departmental examiner / instructor will evaluate all practical exams.
- On successful completion of the Future Flyers Course, all students will be subjected a written exam at the Civil Aviation Authority of South Africa to obtain their licenses.

- Should a student fail the CAA exam above 68 % the student will pay for the re-write
- Should the failure at CAA be with less than 68% the student will not be allowed to re-write within 6 months

Course Fees, re-writes and redo

- Course fees must be paid in full before licensing will be allowed.
- Should a student need to re-write or redo any module, fees must be paid before the test, lecture or exam will take place.
- The course fees will cover all expenses and no extra payments should be made to any other person or individual other than the academy.
- Should a student be unable to complete the training program, a cancellation fee of 20% is payable to Future Flyers. Further deductions will be made for criteria covered and already paid for by Future Flyers e.g. medicals etc.
- Should a student fail to complete any module the student must rejoin the next group and the prescribed fee must be paid

prior to commencement of such subject.

• Students will be financially liable for modules that they could not complete in the course they have registered for. This redo module must be completed during a next course as and when Future Flyers can accommodate them. It is totally up to the management's discretion to decide the merits of the scenario.

Confidentiality

- All forms and correspondence must be signed by the student and if applicable by the parent or guardian.
- All forms, correspondence, course material and information are confidential to the students.
- Future Flyers Training Academy functions independently.
- All correspondence will be between Future Flyers and its Director and students.
- No correspondence will be entered into with any other party.
- All correspondence with regards to the course will only be allowed during working hours.

Course material

- Students will be allowed to keep the course material as their property, given by Future Flyers.
- Students will not be allowed to remove any items from the premises without consent from the instructor.

Failure to comply with the rules and regulations

SHOULD A STUDENT FAIL TO COMPLY WITH ANY OF THE RULES IT WILL BE TO THE DISCRETION OF FUTURE FLYERS

WHETHER SUCH A STUDENT CAN CONTINUE WITH THE TRAINING PROGRAM.

Students will be asked to leave the course immediately for the following reasons:

- Committing any criminal offence for the duration of the course.
- Students failing a repeat module for the second time.
- Theft of company property.

In the unlikely event of a student being asked to leave the course or a student leaving the program voluntarily after such an incident, all

fees are non-refundable.

Future Flyers will not be held responsible for any injuries, death, loss of personal property or income or the inability to secure employment at any airline.

Future Flyers is a cabin crew academy authorised by the Civil Aviation Authority of South Africa. Future Flyers is A PLACEMENT

AGENCY and therefore does GUARANTEE any student employment as a cabin crewmember at any airline. BEFORE YOU PROCEED WITH YOUR REGISTRATION PLEASE GO THROUGH SOME FREQUENTLY ASKED QUESTIONS, IF SATISFIED, PROCEED WITH REGISTRATION BY FILLING THE FORM BELOW THE F.A.Qs.

WHAT IS A CABIN CREW?

Cabin crew is an alternative term of a flight attendant or Airhostess, which commonly used in aviation language that emphasizes the commercial role of an airline flight attendant. The cabin crew, whose primary mission is to ensure the safety of aircraft and their occupants, must extend its vision of the subject and incorporate the concept of participatory and active management of safety based on information feedback and experience sharing in a spirit of prevention and detection of continuous improvement in the level of security.

HOW MUCH IN SALARIES DO CABIN CREW EARN

Salary & Benefits of a Cabin Crew Employee

Cash Benefits

Tax-Free Basic Salary – Since you will be based in a tax-free country, UAE (Emirates & Etihad) or Qatar, you will not be getting deductions in your salary for tax. Salary is also reviewed every year to make sure it remains competitive.

Flying Pay – Your monthly salary will include the sum of your flying hours which is computed on chocks on and chocks off. Just like the basic salary, this is reviewed on a yearly basis and may be subject to increase.

Layover Allowance (depending on the airline) – Upon reaching the layover destination, you will be given allowance in the local currency which is more than enough to cover for your meals during your stay.

Non-Cash Benefits

Free Accommodation – You will be entitled for your own bedroom on a 2 to 3-bedroom flat. The accommodation is fully furnished.

Free Transportation – A bus is scheduled to pick you up and drop you off to and from work 24/7.

Free Uniform Laundry (depending on the airline) – Laundry stations are available to make sure your uniforms are neatly washed and ironed.

Discounted Tickets – You are entitled for huge discounted tickets when flying on the airline's network, including their partner airlines. That's basically almost anywhere in the globe.

Annual Leave (depending on the airline) – A 30-day annual leave is part of your entitlement.

Medical and Dental Benefits

End of Service Gratuity – If you are going to work for either Emirates or Etihad, based on the UAE law, you are entitled for end of service benefit which will be computed based on how many years you worked for the company.

So these are just some of the basic benefits when you work as a flight attendant for top airline companies. For sure, there are other great factors that you will understand when you start working for the airlines. Take advantage of these and work as a cabin crew!

WHAT ARE THE OPPORTUNITIES TO GROW IN THIS BUSINESS CAREER?

Flight attendants can evolve according to their own motivation and ambition. Each member making the correct effort, respecting safety measurement and the companies' policies, will evolve as Head of Cabin crew, first class, business-class cabin crewmember, Instructor, or even continue his studies as an airline pilot, etc

IS IT EASY TO FIND A JOB AFTER GRADUATION?

After graduation, the Institute makes all the necessary arrangements with airlines to assist you in potential recruitment or hiring

GOOD REASONS TO START YOUR TRAINING AT ZFCA

The cabin crew training Institute 'ZFCA provides a complete training. We are providing our students with latest educational training methods, resources and technologies for working in a high-performance environment; furthermore, an experienced high-qualified teaching team will train you.

ZFCA is not just a private accredited school, but also a partner in your success, a major professional player in the airline industry training as well the education development in a promising sector of employment the tourism and aviation.

The training of cabin crew (airhostess / steward) is one of the first training offered by ZFCA since its inauguration in 2015.

Before your acceptance in our Institute, we offer you a free assessment of your skills according to the job requirements, without any commitment your part.

Training takes place at the unique site of the Institute – the first day of your training; you will be immersed in a professional aviation environment and business aviation.

Training sessions are held in small groups of students, which provides customized individual tracking. That is why the success rates in our final examinations are between 98 and 100%

WHAT ARE THE PREREQUISITES TO QUALIFY FOR THE CABIN CREW TRAINING?

Have at least 18 years of age.

Have the high school O'level certificate.

Have a good level of English

Have excellent presentation, friendliness and courtesy.

Know how to swim

Must be medically fit to work as a flight attendant, a medical fitness certified by a qualified medical centre is essential

GROUND-HANDLING TRAINING

AVIATION GROUND COURSES / CUSTOMER SERVICE AGENTS

Airport based careers

On completion of the passenger ground handling training course, learners will be eligible to apply for ground positions within the aviation industry. These areas include: Meet and Greets, Check-in, Boarding, Arrivals and / or reservations. Chance of employment is increased as handling agents often prefer employing staff members who have Airline knowledge.

On successful completion of course, the learner will be presented with an Airport Passenger Handling certificate indicating competence. This certificate is recognised as we provide the learner with updated and current Aviation procedures and knowledge.

Although the training is no guarantee of employment we do have an understanding with some companies to contact us when they require trained staff.

The training modules which form part of the passenger ground handling training are:

Aviation General, Codes and Abbreviations, Airline terminology, Travel Documentation, Baggage Handling, Airport Environment – Hazards and Risks & Basic Ticketing
Aviation Medicine, HIV & AIDS and Handling of passengers with Special Needs
Dangerous Goods
Security Awareness
Interviewing Skills
Customer Resource Management, Conflict Management, Cultural Diversity

Course Entry Requirements

Minimum of 17 years of age
Proficient in the English language

Course Duration and Cost:

The duration of this course is 3 weeks (15 working days) with an all-inclusive cost of R6000

All manuals and required training material
All practical and theoretical training modules

Customer Service Agent / Passenger Ground Handling, including Systems Training

Course duration is 5 weeks, all inclusive cost of R10 000

All manuals and required training material
All practical and theoretical training modules

Blended Learning Program for our Customer Service Agent / Passenger Ground Handling, Part Time – Online.

Course Duration: 4 weeks Online and 1 week residency.

Course Cost: R8000.00

A minimum of 8 learners are required to commence a training course.

Course Entry Requirements

*Minimum of 17 years of age

*Proficient in the English language

*Minimum Grade 12 or 5 O Levels

TO USE THE E-LEARNING PORTAL, YOU WILL NEED THE FOLLOWING:

To study online you must be able to use the e-learning portal of ZFCA. You will also need software to read all training material provided for you in the Virtual Classroom.

Ø An Internet connection at home – You must have a reliable Internet connection at home. Although broadband, cable/ASDL, will enhance the experience of using the e-learning portal, it is still possible to study if you only have a dial-up connection.

Ø A personal email address – An email address is required to facilitate communications related to your studies.

Ø A suitable computer – Generally speaking, if you have a computer running either a Microsoft Windows or an Apple OS X operating system that is less than five years old, it will normally be fast enough and have sufficient memory to use the e-learning portal.

Ø Supporting software – In addition to having a supported Internet browser installed, you must be able to read Adobe Acrobat documents, also called PDFs, view videos and illustrations. Please note that you must have the ability to install and update software on any computer you intend to use for your studies in case the software on the computer needs updating in order to use the e-learning portal. This means that you might not be able to rely upon a computer belonging to your employer, as many IT departments do not allow employees to update or install software on company owned computers.